

# UNIFIED COMMUNICATIONS MADE SIMPLE

**EMPOWERING YOUR PEOPLE. TRANSFORMING YOUR BUSINESS.**

UCSimple is SoftwareONE's solution - designed to help you create the Future Workplace you need on your terms with Advisory, Delivery and Managed Services. Our goal is to ensure your organisation gets the most value out of your investments both now and in the future.

## THE MODERN BUSINESS IS A CONNECTED BUSINESS

Digitally mature organisations are finding new ways to communicate and collaborate across today's workforce. Up until recently, emails and desk phones remained the optimal way to get in touch. However, Unified Communications (UC) is consistently changing the way we approach both how we connect with colleagues and approach work around the globe.

A Unified Communications approach combines strategy, tools and processes. It empowers your people with easy-to-use technology, helping them break down barriers to collaboration and work in a truly productive way. But success is not just about adopting new technologies. It's about defining strategy and implementing and maintaining that strategy to meet the goals of your organisation.

SoftwareONE's UCSimple is specifically designed to help you on your UC transformation journey. It empowers every individual as part of your future workplace. SoftwareONE works with you to bring together the right tools, processes and people to ensure a long-lasting UC strategy. A holistic approach to UC saves your company time and money, while increasing productivity and employee satisfaction.

Simply pay per user/ per month and receive our fullest expert knowledge over all three phases (Advisory, Delivery, Managed Services) even covering your UC (project) implementation costs. Keep your costs stable at all times, remain flexible and ensure maximum planning and budget security.

## MAKING SURE YOUR BUSINESS IS A UC SUCCESS STORY

At SoftwareONE, we have a dedicated team of UC experts, with the ability to deliver all aspects of a future workplace. They have a deep understanding of the market and are skilled at helping enterprises with planning, deploying and maintaining global UC projects.

UCSimple comes in three flavors - Basic, Premium and Advanced - providing you with maximum planning flexibility:



- 10x5 Support SLA
- Incident, service request submission and management

UCSimple BasicPLUS – incl. UC Hard- and/or Software (virtual and/or physical SBC/Media Gateway)



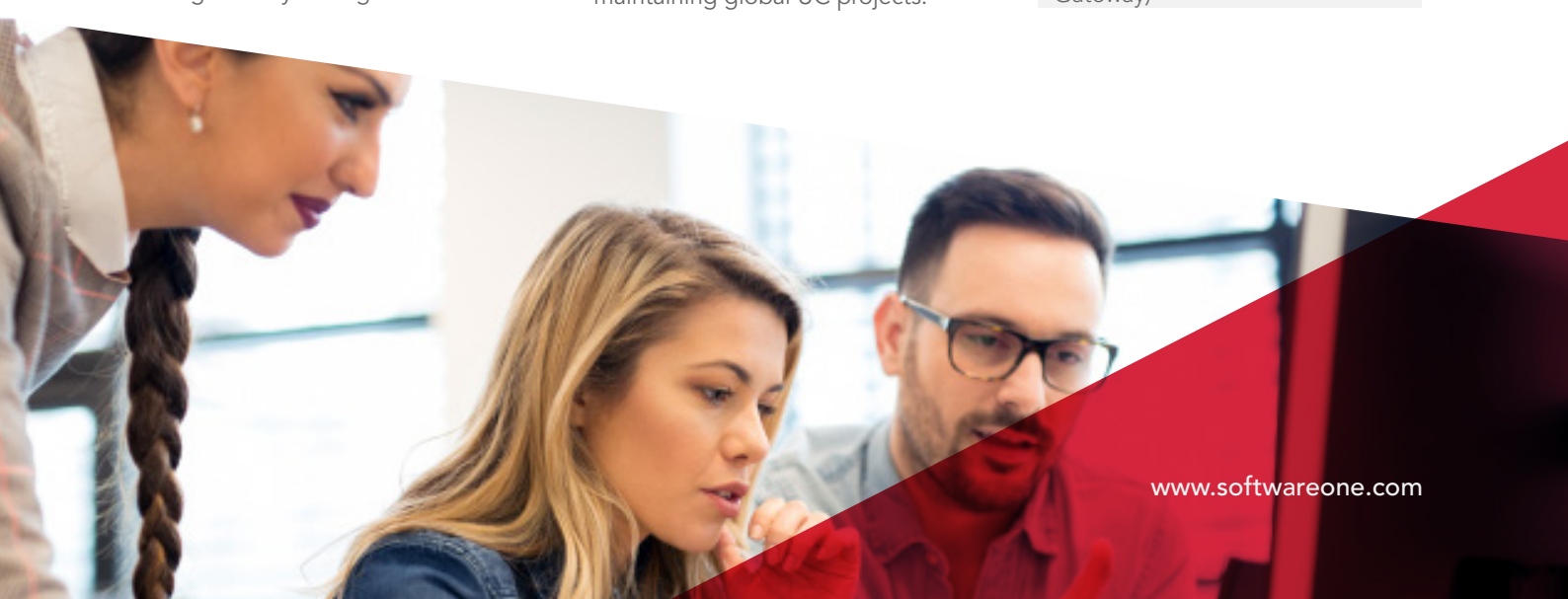
- 24x5 Support SLA
- Incident, service request submission and management
- Customer Success Manager

UCSimple AdvancedPLUS – incl. UC Hard- and/or Software (virtual and/or physical SBC/Media Gateway)



- 24x7 Support SLA
- Incident, service request submission and management
- Customer Success Manager

UCSimple PremiumPLUS – incl. UC Hard- and/or Software (virtual and/or physical SBC/Media Gateway)





# SOFTWAREONE UNIFIED COMMUNICATIONS MADE SIMPLE

At SoftwareONE, our goal is to help your people, teams, groups and departments improve efficiency by communicating and collaborating as effectively as possible. We help you establish the right future workplace strategy to meet your business needs, and we ensure you get the most out of your transformation journey. To do this, we have a tried and trusted approach, which consists of three key stages:

## ADVISORY – ENABLING YOUR WORKPLACE WITH UC

We help you pave the way for your transformation journey.



As part of your subscription our **UCSimple Advisory Service** creates a shared understanding of your future workplace between your business and IT by agreeing to a unified communications vision and determining how you measure its success. We provide a UC Blueprint of your future-state environment so that you can see how it works and how it should be deployed. We also provide a roadmap for delivery and managed services to ensure you get the most out of your new investment once it's live.

## DELIVERY – CUTTING THROUGH THE COMPLEXITY

We start building your solution and help you get ready to use it.



Our **UCSimple Delivery Service** is built on the outcomes of the Advisory Service. UCSimple Delivery Services consists of three main parts: Delivery, Testing and Adoption, and constitutes the actual UC transformation and execution of the future-state architecture from 'As is' to the 'To be' environment. We unlock the capabilities of your Future Workplace by providing the technical and project management expertise to make your future-state architecture fully operational.

## MANAGED SERVICES – A SERVICE FIT FOR YOU

We're still on hand to help you manage things.



Getting your UC future-state architecture up and running is important, but ongoing support is vital to your continued success. That's why our **UCSimple Managed Services** are at the core of our offering. We can help you transition from project to seamless day-to-day operations with our subscription options: Basic, Advanced, or Premium. We can even include your hardware! Additional add-ons such as Remote Appliance for monitoring, UC analytics and options for conferencing are available.

UCSimple has helped many businesses like yours. Transform the way you communicate, collaborate, and attract the best talent, and create an environment where people thrive and deliver real value!

Contact us to find out more about making your UC a simple success with SoftwareONE!

Get in touch to find  
out more about our  
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