

# TAKE THE NEXT STEP FROM SKYPE FOR BUSINESS TO MICROSOFT TEAMS

**PREPARE YOUR ORGANIZATION FOR THE JOURNEY TO MICROSOFT TEAMS WITH OUR MICROSOFT TEAMS UPGRADE PLANNING & MANAGED SERVICES**

## WHAT TO EXPECT FROM US

- Introduction to Microsoft Teams and features
- Persona analysis and mapping of communication and collaboration services
- Assessment of infrastructure and environmental workload
- Determine strategy for coexisting migration approach
- Roadmap and timeline guidance for a successful upgrade
- Smooth delivery and migration services to Microsoft Teams (cloud, hybrid, or on-premises)
- Care and maintenance of your infrastructure with Managed Services and certified 24/7 global support

With Intelligent Communications, users are better connected and more productive, always on the same page with the insights and tools they need to communicate and collaborate more effectively. Microsoft Teams, a chat-based hub for modern teamwork, delivers communications capabilities such as workplace chat, ad-hoc and scheduled audio, video and web conferencing alongside file-sharing and collaboration features. Organizations now need to start thinking about their migration strategy to Microsoft Teams for a full-scale collaboration experience.

## BRING MICROSOFT'S VISION OF INTELLIGENT COMMUNICATIONS TO LIFE

If your organization has an existing Skype for Business deployment and intends to upgrade to Teams, you can start the journey by letting users discover Teams themselves and organically adopt Teams alongside Skype for Business. Or, you might decide to manage the journey by gradually introducing Teams capabilities until your organization is ready to upgrade everyone to Teams.

## START YOUR JOURNEY TODAY AND CONFIDENTLY MOVE TO MICROSOFT TEAMS

As one of the first global offerings, we at the Unified Communications (UC) division of SoftwareONE are here to help you plan, deliver and operate your unique transition to Microsoft Teams. Maintain peace of mind on your journey from Skype for Business to Microsoft Teams with our comprehensive services helping you from the very first vision to blueprinting, deployment and management of your communications and collaboration environment within Microsoft Teams.





# MICROSOFT TEAMS UPGRADE PLANNING

## MICROSOFT TEAMS UPGRADE PLANNING – TAILORED TO YOUR ORGANIZATION

Skype for Business to Microsoft Teams Upgrade Planning is a partner-led offering, designed to provide you with a roadmap and journey for your upgrade from Skype for Business to Microsoft Teams.

At the very core of our planning is a multi-days workshop that is then followed by a methodology of aligning your unique use-case personas with communication and collaboration workloads. Our goal and objective is to jointly create a customized, prioritized and actionable upgrade plan to smoothly transition your users to Microsoft Teams, fully utilizing all workloads and features. The outcome of the Upgrade Planning summarizes the “Big Picture” of your Microsoft Teams transformation journey. The transition roadmap highlights opportunities, challenges, blockers and remediation options alongside a general timeline for your migration efforts leaving you with a clear understanding of what is required for your organization to make a successful move to Microsoft Teams.

ACTIVITY	BASIC WORKSHOP	ADVANCED WORKSHOP
Pre-Engagement Questionnaire	x	x
Envision Workshop	x	x
Microsoft Teams Feature Demo	x	x
Infrastructure / Network Planning	x	x
Voice and Meeting Assessment	x	x
Persona Analysis	x	x
Transition to Microsoft Teams Roadmap with Management Summary and Big Picture Magic Quadrant	x	x
Conferencing Assessment for Rooms and Devices		x
Detailed Voice Planning		x

## THE SOFTWAREONE DIFFERENCE

With SoftwareONE’s UC division backing you up, you can take advantage of premium services to optimize and manage your Teams environment and ensure a consistent high-quality experience and operation of Microsoft’s complete communications and collaboration solution, Microsoft Teams.

Our goal is to help our customer’s people, teams, groups and departments improve efficiency by communicating and collaborating as effectively as possible. We help them to establish the right future workplace strategy to meet their business needs, and we ensure they get the most out of their transformation journey.

### WE’RE HERE TO HELP

Get in touch now to find out more  
Call us on: +1 800 444 9890  
Or visit our website at:  
[www.softwareone.com](http://www.softwareone.com)