SH(adow) IT HAPPENS - BUT WHY?

Shadow IT is created when programs or processes are downloaded by employees without the knowledge of their IT departments. Software “in the shadows” can open companies up to significant and potentially very damaging risks.

**TOP 4 REASONS SH(adow) IT HAPPENS:**

1. **Inadequate coordination between IT and other departments.**
2. **Employees are becoming increasingly tech-savvy.**
3. **IT resources do not match employee needs.**
4. **External customers and partners influence employees.**

**Shadow IT emerges wherever a company neglects to provide flexible IT solutions.**

**COLLABORATION TOOLS MOST LIKELY TO CREATE SHADOW IT**

- Telephone Conferences: 71%
- Filesharing: 63%
- Workgrouping Tools: 61%
- Remote Desktop: 52%
- Videoconferencing: 47%
- Web Conferences: 43%
- Instant Messaging: 43%

**WHAT ARE THE RISKS OF SHADOW IT?**

- **SECURITY**
- **COMPLIANCE**
- **FINANCIAL**

SoftwareONE is here to help! For more information, visit [www.softwareone.com/shadow-it](http://www.softwareone.com/shadow-it).