



LEVERAGE THE POWER OF THE CLOUD

SoftwareONE's Managed Cloud: Eliminate the Operational Burden for Compute Services

It is well documented that many organizations are turning to the cloud. Recent stats cite:

- 56% of executives think the lack of IT resources hamper digital transformation (Source: Payments Journal, 2019).
- 66% businesses say using a multi-cloud strategy is key to reducing costs (Source: IBM, 2018).
- 42% of executives have started digital transformation (Source: Gartner, 2019).

The values that a public or hybrid cloud environment bring to an organization are key to helping organizations move from stagnant to transformative in today's always on world and include, but are not limited to, cost optimization, infrastructure flexibility, agility and scalability to address your concerns at a faster pace.

However, moving to the cloud does not come without complications – and often times these complications exceed the capabilities, or time available, of the in-house expertise. Challenges that customers like you might face today when moving to and operating in the cloud include:

- › **Lack of skilled resources** available both in-house and in the market
- › **Evolving security threats** – the pace at which cyberattacks occur in today's environments require constant management
- › **Governance** – without an automated policy structure your cloud environment can swiftly become vulnerable and unpredictable

SoftwareONE's Managed Cloud: Compute solution combines the people, processes and technologies needed to help you design, build, automate and manage your cloud initiatives from end to end while you concentrate on your customers and your business.

Your Managed Cloud: Compute Values

- › **Build the fundament to support your business & scale on demand with high speed** with our professional IT service management (Incident Management, Request / Change Management, Problem Management).
- › **Reduce the risk of costly downtime & improve availability** with proactive health monitoring, incident response, unlimited break-fix support and Cloud native API and Agents-based monitoring powered by our 24x7 Security & Network Operations Center.
- › **Reduce the risk of losing critical data** with our secure & protect approach including vulnerability check, malware protection, backup management and self-service restore capabilities.
- › **Reduce the risk of data breaches** with anti-malware and network security.
- › **Optimize your working time with proper governance** through patching and whitelisting, automated and scheduled deployments, event-based task automation and self-service catalog for faster deployment.
- › **Gain better transparency into spending** (policy management, cost management, cost optimization recommendations, budget and threshold) with PyraCloud.



“Our objective with managing the cloud environment was to use a partner; a professional resource capable of providing expertise and visibility. Turning to SoftwareONE was a natural progression. We already had a trusted relationship and were very confident they could do much more in cloud support than we could do ourselves with current constraints.”

Andy Voorhies, IT Manager, Northwest Kidney Centers

MANAGED CLOUD: COMPUTE




SoftwareONE's Managed Cloud: Compute service is based on five key pillars served from a 24x7 network & security operations center backed with vendor premier support and managed by our customer success manager.

- › **Secure** – We provide vulnerability insights and threat protection for all leading hyperscale cloud providers.
- › **Protect** – backup your data and provide you the control to restore on-demand.
- › **Monitor** – including infrastructure services, platform services and network monitoring, log analytics & diagnostics.
- › **Configure** – new builds and changes consistent deployed as Infrastructure as Code with Self Service access through Service Catalog.
- › **Govern** – policy management to avoid vulnerabilities and cost management to stay in control of your cloud spending.

Managed Cloud: Compute | Your Answer to Your Cloud Journey

- PyraCloud** provides single pane of glass to understand consumption, operational status and recommendations
- Dedicated Customer Success Manager & Technical Advisor** ensures customer satisfaction
- Build Management & Self-Service Catalog** streamlines how Compute is configured, deployed, & managed across your networks

 SECURE Vulnerability insights and Malware protection to increase security	 PROTECT Backup your data to reduce risk and get back in business	 MONITOR 24x7 proactive health monitoring to avoid costly incidents	 CONFIGURE Increase consistency with with DevOps & automated Patch Management	 GOVERN Optimize costs and provide increased transparency to improve buying decisions
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-  24x7 Security & Network Operations Center to manage and secure the estate
-  IT Service Management operates under an ITIL compliant ITSM framework
-  Service Onboarding

SoftwareONE's Managed Cloud: Compute provides you with the industry's leading experts for an end to end managed cloud services giving you back the time and resources to manage your business. Our advisory services

ensure your cloud environment is one that works today and doesn't limit you for your future needs and our transition capabilities provide a seamless migration to the cloud. **Get in touch today!**