

## CERTIFICATE OF APPROVAL

Issued by Indian Register Quality Systems  
(A Division of IRCLASS Systems and Solutions Private Limited)

This is to certify that the Information Security Management Systems of

**Organisation:** SoftwareONE

**Address:** Head Office : Riedenmatt 4,  
CH-6370 Stans, Switzerland

**Support Location & Scope:** Refer Annexure

has been assessed and found conforming to the following requirement

**Standard:** ISO/IEC 27001:2013

**Scope:** The Management of Information security applies to all Information assets pertaining to PyraCloud, Cloud Support, Business IT (BiT) with supporting functions including Human Resources (HR), Administration (ie., Facility Management), Legal and Finance

**Statement of Applicability :**  
SOA version 1.1 Dated 6th July 2020

**Certificate No.:** IRQS/190700938/Revision- 2

This Certificate Supersedes our Previous Certificate no. IRQS/190700938/revision-I dated 19th June 2020

**Original Certification Date:** 26/12/2019

**Current Date of Granting:** 21/11/2020

**Expiry Date:** 25/12/2022



**Shashi Nath Mishra**

Head IRQS

This approval is subject to continued satisfactory maintenance of the Information Security Management Systems of the organization to the above standard which will be monitored by IRQS. The use of the Accreditation Mark indicates accreditation with respect to activities covered by the certificate with accreditation no. C071. Condition Overleaf

COA/IRQS/RvA/ISMS/Rev 00

Head Office: 52A, Adi Shankaracharya Marg, Opp.Powai Lake, Powai, Mumbai - 400 072, India.



**Annexure to Certificate No. IRQS/190700938/Revision-2  
with respect to the following scope:**

**Sites/Support Functions & Locations which support  
M/s. SoftwareONE**

Site	Address	Scope of support site/Support function for this site
Site 1: Delhi	SoftwareONE, Gurugram, Delhi 7th Floor, International Tech Park, Phase-I/Block- I, Village Behrampur Road, Near Sector- 59, Gurugram, Haryana 122101, India	The Management of Information Security applies to all Information assets pertaining to Business IT, Cloud Support, SLMAAdvanced, SAMSimple, Managed Cloud Compute and BackupSimple services (supplying, implementing and maintenance) and the supporting functions (Risk & Internal Audit, Human Resources, Administrative (Facilities) function, Legal & Finance). This is in accordance with SOA version No. 1.1 dated 6th July 2020
Site 2: Germany	SoftwareONE, Leipzig, Germany COMPAREX, Blochstr. #04329 Leipzig, Germany	The Management of Information Security applies to all Information assets pertaining to Business IT, SLMAAdvanced, SAMSimple services (supplying, implementing and maintenance) and the supporting functions (Risk & Internal Audit, Human Resources, Administrative (Facilities) function, Legal & Finance). This is in accordance with SOA version No. 1.1 dated 6th July 2020
Site 3: Amsterdam	SoftwareONE, Nederland B.V. Amsterdam, Netherlands Naritaweg 177, 1043 BW Amsterdam, Netherlands	The Management of Information Security applies to all Information assets pertaining to SLMAAdvanced, SAMSimple services (supplying, implementing and maintenance) and the supporting functions (Risk & Internal Audit, Human Resources, Administrative (Facilities) function, Legal & Finance). This is in accordance with SOA version No. 1.1 dated 6th July 2020




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Site	Address	Scope of support site/Support function for this site
Site 4: Bengaluru	SoftwareONE, Bangalore, India Tower - B, 3rd Floor, Global Technology Park, Marathahalli Outer Ring Road, Varthur Hobli, Bengaluru, Karnataka 560103	The Management of Information Security applies to all Information assets pertaining to, Managed Cloud Compute and BackupSimple services (supplying, implementing and maintenance) and the supporting functions (Risk & Internal Audit, Human Resources, Administrative (Facilities) function, Legal & Finance. This is in accordance with SOA version No. 1.1 dated 6th July 2020
Site 5 : S ão Paulo	SoftwareONE, Sao Paulo, Brazil Rua George Ohm, 230 - LWM Corporate Center - Torre B - 16° andar - Cidade Monções, São Paulo - SP, 04576-020, Brazil	The Management of Information Security applies to all Information assets pertaining to Managed Cloud Compute and BackupSimple services (supplying, implementing and maintenance) and the supporting functions (Risk & Internal Audit, Human Resources, Administrative (Facilities) function, Legal & Finance. This is in accordance with SOA version No. 1.1 dated 6th July 2020



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M/s. SoftwareONE

Site	Address	Scope of support site/Support function for this site
Site 6: Vyskočilova	SoftwareONE, Czech (Prague), Vyskočilova 1410/1, 140 00, Prague 4	The Management of Information Security applies to all Information assets pertaining to PyraCloud, Cloud Support, Business IT (BiT) and Security Operations Centre (SOC) with supporting functions including Administration, Legal, HR, and IT Operations This is in accordance with SOA version No. 1.1 dated 6th July 2020
Site 7: PHILIPPINES	SoftwareONE, 11/F Jaka Building, 6780 Ayala Avenue Makati, Brgy San Lorenzo, Makati City 1226 Metro Manila, PHILIPPINES	The Management of Information Security applies to all Information assets pertaining to PyraCloud, Cloud Support, Business IT (BiT) and Security Operations Centre (SOC) with supporting functions SAP Services, HR, Legal, and Administration. This is in accordance with SOA version No. 1.1 dated 6th July 2020
Site 8: Mexico	SoftwareONE, Ejercito Nacional 904 piso 13, Col. Polanco, Del. Miguel Hidalgo, Ciudad de Mexico, CDMX, 11550	The Management of Information Security applies to all Information assets pertaining to PyraCloud, Cloud Support, Business IT (BiT) and Security Operations Centre (SOC) with supporting functions IT Infrastructure, Operations, Administration & Facilities, SLM Advanced & SAM Simple, Legal, and HR. This is in accordance with SOA version No. 1.1 dated 6th July 2020
Site 9: Bratislava	SoftwareONE, Slovakia Dunajská 7114/15, 811 08 Bratislava - Old Town	The Management of Information Security applies to all Information assets pertaining to PyraCloud, Cloud Support, Business IT (BiT) and Security Operations Centre (SOC) with supporting functions Administration, Legal, HR and IT Operations This is in accordance with SOA version No. 1.1 dated 6th July 2020



**Shashi Nath Mishra**  
Head IRQS