

Changed: 04.03.2020

### Frequently asked questions

### Can my invited participants access from abroad?

Of course, you can use the international access numbers list provided by Arkadin Anytime. In some countries, you have the choice between a local toll and/or a toll-free number.

#### If my participants are in a country that is not listed, how do they access my Arkadin conference call?

If there is no number available for the country your participants are in, you can provide your standard (domestic) toll access number:

### Why would I provide my international conference call participants with a countryspecific toll number?

Provide your participants with a country-specific toll number if you want your participants to share the cost of conducting your conference call. The country-specific international access numbers provided by Arkadin will allow your participants to dial a local number and be billed with local charges, which eliminates additional long distance country-to-country charges for your participants. The moderator still pays for the Arkadin Anytime service charges.

#### Why would I provide my international participants with a country-specific toll-free number?

You would provide a country specific toll-free number to your participants if you do not want them to pay to join your conference call. When participants use the international toll-free numbers, all charges will be billed to the Moderator of the conference, which includes the local toll-free charges + Arkadin Anytime service charges.

### Explanatory notes:

\* Tested with both landline (China Unicom) and mobile (China Mobile). Most of the China landline can dial this number. Dial the number without any country prefix. The number is working in North & South China.

# Audio Conferencing

## International access numbers

Bridge: DETAUBRI2 Last R

### How to access your audio conference

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Arkadin gives you the freedom and flexibility to access your conference from anywhere in the world. Simply dial one of the following access numbers, then enter your PIN Code, followed by the # key.

<u>Country</u>	Toll/ Local
Argentina	
Australia	+61284058534
Austria	+4319286161
Belgium	+3224019516
Brazil	+551138788013
Bulgaria	+35929358132
anada (Toronto)	+14162164179
China	+864008982828
Croatia	Not in list
Zech Republic	+420225439716
Denmark	+4582333179
Estonia	+3726868832
Finland	+358981710375
France	+33170709502
	+4969201744220
Germany	(DE)
(Frankfurt)	+4969201744210
(************	(EN)
Hong Kong	+85230773573
Hungary	+3612355214
Iceland	Not in list
Ireland	+35314475418
Israel	+97237207677
India	+912271279576
Italy	-390236006663
Japan	+81344556498
Latvia	
Luxemburg	+35227302111
Malaysia	+60320531808
Mexico	+525550913011
Netherlands	+31207168020
Norway	+4723500271
Poland	+48225844205
Portugal	+351213164197
Romania	+40216550893
Russia	+74956469313
Saudi Arabia	
Serbia	1
Singapore	+6564298399
Slovakia	+421250112036
Slovenia	+38618888075
South Africa	+27216724121
South Korea	+ 827047844084



# **Audio Conferencing**

International access numbers

Bridge: DETAUBRI2 Last Revised: 2017/07/05

<u>Country</u>	Toll/ Local
Spain	+34914142009
Sweden	+46850644386
Switzerland	+41445806522
Taiwan	+886287231167
Thailand	
Turkey	+902123755126
UAE	
United Kingdom	+442030092470
United States	+18774230830

### **Conference Playback**

- 1. Dial one of the following playback numbers. You will then connect to the Playback System
- 2. Enter your Conference Reference Number
- 3. Your last recordings will be available

(A list of options is available - press # to ignore and to hear the last recording).