



Media Release

SoftwareOne Achieves AWS AI Competency in Agentic AI, its 23rd AWS Competency

Supporting customers with AI adoption across cloud, data, and operations

STANS, Switzerland – 7th July 2026 – SoftwareOne, a leading global software and cloud solutions provider, today announced it has achieved the Amazon Web Services (AWS) AI Competency in the Agentic AI category.

This milestone marks SoftwareOne's 23rd AWS competency and reinforces its expertise in supporting customers as AI adoption scales across increasingly complex technology environments.

Organizations are expanding their use of AI, particularly agentic AI, across increasingly complex technology landscapes. AI adoption is driving new requirements across cloud consumption, data, software licensing, governance, security, and cost management. Successfully scaling AI depends on a sophisticated approach to adopting new technologies, and managing complexity across the full lifecycle.

The AWS AI Competency recognizes partners with demonstrated experience in designing and operationalizing AI solutions on AWS. The Agentic AI category recognizes partners with solutions and services that enable the safe and secure deployment of production-grade, agentic AI systems on AWS. These systems are capable of autonomous reasoning, planning, collaboration, tool usage, execution, and self-improvement, thereby delivering measurable business value.

"As AI adoption continues to scale, our customers are moving beyond early use cases toward more integrated and operational deployments," said Oliver Berchtold, Chief Operating Officer at SoftwareOne. "Agentic AI increases complexity across data, governance, and cloud environments. Our role is to help customers manage that complexity and embed AI into their operations in a way that delivers business impact."

The extension of the AWS Generative AI Competency through the launch of the Agentic AI category reflects the growing importance of AI agents in enterprise deployments. These agents specialize in sophisticated AI workloads capable of perceiving environments, reasoning over goals, and taking purposeful actions with minimal human intervention.

To achieve the competency, SoftwareOne demonstrated multiple validated customer case studies across the ASEAN region, including projects in Singapore and Vietnam. These use cases show how organizations are applying AI to improve decision-making, streamline operations, and enhance user experiences within complex, multi-cloud environments.

SoftwareOne has already achieved the AWS Generative AI Competency. Adding the Agentic AI Competency further reinforces Software One's expertise across AI domains, and its position within the AWS Partner Network (APN).

To learn more about SoftwareOne's AWS capabilities, visit: www.softwareone.com/aws

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