Media Release

SoftwareOne and Dynatrace collaborate to enhance observability of SAP environments

Collaboration allows companies to leverage AI to optimises SAP systems and IT infrastructure for business efficiency, security and compliance

Stans, Switzerland: 31 January 2024 – SoftwareOne Holding AG, a global provider of end-to-end software and cloud technology solutions, and Dynatrace (NYSE: DT), the leader in unified observability and security, today announced a new collaborative initiative to expand the scope of Dynatrace observability across all SAP systems. Using [SoftwareOne PowerConnect for SAP solutions](#), data can be gathered from most SAP products or systems, sent, and analysed within Dynatrace.

Monitoring SAP Systems can be challenging due to the inherent complexity, usage of different technologies (ABAP, Java, and Cloud offerings), and the sheer amount of generated data. Additionally, the increasing level of integrations that SAP systems support for modernising businesses poses a challenge. An integrated operations and security management platform for SAP and non-SAP systems has become a critical requirement for modern businesses. Dynatrace with SoftwareOne PowerConnect addresses this need.

"This collaboration is a game-changer and provides Dynatrace users with deep observability across the entire SAP ecosystem," said **Guido Deinhammer, CPO Infrastructure Observability at Dynatrace**. "SAP customers can now leverage the power of Dynatrace AI-powered analytics and automation to optimise operations of the SAP systems based on precise data gathered by SoftwareOne PowerConnect. Use cases range from service availability and performance, user experience, cloud migration, and upgrades to security and compliance, and provide users with unrivaled insights into their SAP systems right off the bat."

SAP systems are often integrated with non-SAP systems. SAP focuses on insights within the borders of SAP. Dynatrace and SoftwareOne PowerConnect helps to run every part of IT environments effectively; achieve a comprehensive perspective of IT and business performance by merging infrastructure data with SAP data. This way, thorough holistic analysis and troubleshooting of the complete IT stack by combining Infrastructure and SAP monitoring in a single platform is possible.

"I am excited about this collaboration as we are helping new customers improve the monitoring and observability of their SAP systems", says **PF Grillet, SAP Global Lead at SoftwareOne**. "Deploying and managing SAP environments is not an easy task, nor is analysing their performance and ensuring security. Complex integrations make management and operational success a challenge, but with Dynatrace and SoftwareOne PowerConnect we are providing an effective solution with pro-active alerts with an intuitive user experience. I am thrilled that we can

deliver it as part of a collaborative effort that will empower more SAP users to drive business efficiency."

SoftwareOne PowerConnect for SAP, certified by SAP, ensures reliable and high-quality real-time data extraction in full fidelity. It assures comprehensive insights from all ABAP NetWeaver versions including ECC and S/4, Java NetWeaver and Non-NetWeaver plus most SAP SaaS solutions. The solution is designed to leverage all Dynatrace facilities, including cutting-edge AI and machine-learning capabilities. Furthermore, it leverages diverse data sources, encompassing SAP security, performance, stability. In addition to these technical features, it also accesses business data, providing a well-rounded, data-informed overview of the enterprise's performance.

SoftwareOne PowerConnect software and the connection to Dynatrace only takes minutes to set up. After setting up the correct endpoints, data is sent in real time. It quickly enables a wide array of use cases by including pre-configured Dashboards, KPIs, and AI-powered alerting, making it easy for everyone to monitor the health of technical and business services in near real-time from day one. Certified for SAP RISE, SoftwareOne PowerConnect provides deep and rich insights for customers to help them better monitor and manage their SAP RISE based solutions.

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About SoftwareOne

SoftwareOne is a leading global software and cloud solutions provider that is redefining how organisations build, buy and manage everything in the cloud. By helping clients to migrate and modernise their workloads and applications – and in parallel, to navigate and optimise the resulting software and cloud changes – SoftwareOne unlocks the value of technology. The company's ~9,000 employees are driven to deliver a portfolio of 7,500 software brands with sales and delivery capabilities in 90 countries. Headquartered in Switzerland, SoftwareOne is listed on the SIX Swiss Exchange under the ticker symbol SWON. Visit us at www.softwareone.com

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