



# Speed and skill win

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## Automation

Manual application process is replaced and automated

## Competitive advantages

Creative application development delivers competitive advantages

## Compliance

Compliance is always ensured

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### Client

Saxony-Anhalt Central Services Police Department

### Industry

Public sector

### Services

Saxony-Anhalt Central Services Police Department

## Efficiently solving an applicant selection process

The Saxony-Anhalt Police University of Applied Sciences shows how to create an automated and efficient application process successfully. With its long-standing partner SoftwareOne, the Police University established a new solution that maps its entire application process; and enables rapid communication with potential junior staff.



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## The challenge

## Qualified junior police officers sought

All applicants to the Saxony-Anhalt Police University of Applied Sciences must undergo a security check, pass sports and language tests, and prove that they meet the overall requirements for police service.

Previously qualification data was evaluated in multiple Excel spreadsheets, making it difficult to access all candidate information quickly. A new solution was needed to coordinate appointment and test dates and to inform potential candidates immediately. However, the University found no suitable solution to meet its unique requirements. For that reason, the University joined with its long-term partner SoftwareOne to develop a modern fast, automated application to manage the application process professionally.

## The solution

## A customised solution for applicant management

The new application process required automation to ensure the selection process would run smoothly and error-free. The new and efficient application means that the University of Applied Sciences can better concentrate on qualified applicants and view the status of the process at any time while setting applicable deadlines. The new system also ensures data protection, security, and strict adherence to all compliance requirements.

### Use of Microsoft technologies

SoftwareOne relied on Microsoft technologies to meet the application requirements, including the latest Net framework, SQL Server, and the C# programming language. A connection with Microsoft Office was also needed to create a response in Word format automatically. Before sending, responses can be edited individually.



The overall process has become clearer, less error-prone, and much easier with SoftwareOne's solution. Previously, the University used multiple data sources to get information; now we have fast, efficient, and automated communication with all applicants.



Gabriele Knöppler-Ballin, Head  
of Department Selection Service  
at FH Polizei Sachsen-Anhalt

## The outcome

## An efficient applicant selection process

The Saxony-Anhalt Police University of Applied Sciences has become a digital pioneer in application management. The “Applicant Database” project launched in September 2020 is currently being finalised and already demonstrates its advantages in practice:

- **A fully automated application process** from recording the application by mail or online to external integration of aptitude tests, and reporting feedback around candidate results.
- **Timely and professional** applicant communication.
- **Media discontinuities are eliminated** - the new solution bundles various functionalities in one application
- **Adherence to data protection** security, and compliance requirements
- **Enormous time savings through automated processes** including emails and required statistics for federal and state governments

In the meantime, a follow-up project is addressing further requests, including various reporting functions for management:

- Overview of applicant numbers
- Application process duration
- Overview of career groups

A maintenance contract ensures that the software is always up to date with legal requirements and updates and any bugs that occur are quickly fixed.

## CONTACT US TODAY

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