



ZorgSpectrum empowers cloud cost control with FinOps

75% savings

ZorgSpectrum reduced cloud spend by 75% through cost saving measures

FinOps tooling

Operational efficiency and easy management of the cloud environment with SoftwareOne FinOps platform

FinOps maturity

ZorgSpectrum looks with confidence at future migrations to the cloud

Client

ZorgSpectrum

Industry

Nonprofit, healthcare

Platform

Azure Cloud

Services

FinOps
(Cloud Financial Management)

Country

The Netherlands

ZorgSpectrum is a healthcare organisation in the Netherlands that understands the challenges of living with chronic conditions that affect people's daily lives. That's why it offers support with compassion, expertise, and flexibility. Whether people need care at home or in one of its facilities, ZorgSpectrum's team of over 1,800 professionals and 425 volunteers works with them to find the best solutions for their needs.

As a healthcare organisation, ZorgSpectrum also cares about its own efficiency and sustainability. That's why it began to move its IT infrastructure and workloads to the Azure cloud, where it can access more features and insights to improve its services. To help it optimise its cloud usage and spending, it partnered with SoftwareOne, a leading provider of cloud financial management solutions.



The challenge

Enhancing cloud cost visibility

ZorgSpectrum embarked on its Azure migration journey with the goal of enhancing operational efficiency and performance. Although still in the early stages of adopting cloud services, the organisation planned to gradually shift more workloads to Azure. Simultaneously, ZorgSpectrum recognised the importance of gaining deeper insights into its Azure cloud usage and spending.

During the initial planning phase, led by ZorgSpectrum's ICT Manager, Richard Peper, the organisation aligned departmental stakeholders to establish clear goals and accountability for cloud spending across business units. Seeking specialised expertise, ZorgSpectrum turned to SoftwareOne for support.

The solution

Implementing the FinOps framework

SoftwareOne collaborated with ZorgSpectrum to create and implement a detailed FinOps framework. This also included the introduction of the SoftwareOne FinOps platform. The framework offered clear visibility into cloud expenses, enabling efficient management of all cloud-related resources. By identifying inefficiencies, allocating costs accurately, optimising cloud usage, and making data-driven decisions, ZorgSpectrum achieved better control over its Azure spending.

SoftwareOne FinOps Discovery introduces organisations to the evolving discipline, tools, and projected savings reshaping cloud management. It brings all stakeholders to the table, explaining best practices and helping teams develop an actionable roadmap suited to their business needs and culture.

SoftwareOne's FinOps Discovery Service for ZorgSpectrum included:

- **Diagnostics / maturity assessment:** This step assessed ZorgSpectrum's cloud journey progress and evaluated the maturity of existing systems. It provided insights into organisational strengths and weaknesses.
- **FinOps fundamentals workshop:** ZorgSpectrum participants were introduced to best practices recommended by the FinOps Foundation. The workshop encouraged creative and innovative thinking about cloud usage strategies.
- **FinOps platform:** Leveraging the FinOps Foundation-certified platform, ZorgSpectrum can efficiently track software and cloud expenditures while enhancing scalability, governance, compliance, connectivity, and security.
- **Azure cost management and pricing workshop:** ZorgSpectrum now comprehends how to maximise its cloud investments. By diligently monitoring and optimising cloud spending, as well as allocating costs effectively, ZorgSpectrum ensures efficient resource utilisation within its Azure environment.

The outcome

Cost reduction and cloud optimisation

- **Significant cost reduction:** ZorgSpectrum achieved an impressive 75 percent reduction in cloud spend by implementing targeted cost-saving measures.
- **Streamlined cloud environment management:** With the SoftwareOne FinOps platform, ZorgSpectrum efficiently manages its cloud environment. Resource labelling, budget structuring, and optimisation have become more straightforward.
- **Enhanced operational efficiency:** Using the FinOps platform, ZorgSpectrum benefits from real-time data-driven recommendations for optimising resource utilisation. Management reports enable precise cost allocation to specific projects or teams, further enhancing cloud usage efficiency.
- **Preparing for future migrations with confidence:** By building a strong FinOps foundation, ZorgSpectrum is now well prepared for upcoming cloud migrations. The organisation has gained clarity on the options available and achieved internal consensus on workload transitions to the cloud. In addition, ZorgSpectrum has effective strategies for managing the cloud spend related to new workloads within its cloud environment.



The SoftwareOne team played a pivotal role in establishing our robust FinOps foundation. They consolidated resource-related information, restructured setups, set up budgets, and optimised our entire cloud environment. Their highly focused support has significantly enhanced our efficiency in the cloud.



Richard Peper, ICT Manager,
ZorgSpectrum

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