



CERTIFICATE

The Certification Body of TÜV SÜD South Asia Private Limited

certifies that



SoftwareOne AG

Corporate Headquarters, Riedenmatt 4, Stans - 6370. Switzerland

including the sites and scope of application see enclosure

has implemented Information Security Management System

in accordance with ISO/IEC 27001:2022

for the scope of

The Management of Information Security applies to all Information assets pertaining to operations and delivery of SAP services, development and maintenance of Marketplace Platform, implementation and maintenance of Managed Cloud and back up, Cloud Support, Cloud Services, Integrated Support Services & Cloud Service Providers, Security Operations Centre (SOC), On-premise support, Help desk/onsite support services, unified communication services, ITPM Services, ITAM Services, Publisher Services, SAM Simple services, AWS Services, Azure Advanced Services, MDR for Sentinel Service, Managed 365 Security Service, SAP services, Application Services, Backup Services, Apps Development & Data Al Services and the related support functions

The certificate is valid from 2025-12-26 until 2028-12-25

Subject to successful completion of annual periodic audits The present status of this certificate can be obtained through TUV SUD website by scanning below QR code and by entering the certificate number (without spaces) on web page. Further clarifications regarding the status & scope of this certificate may be obtained by consulting the certification body at info.in@tuvsud.com

Disclaimer: - The certification is limited to controls applicable and implemented as documented under the Statement of Applicability

Certificate Registration No. 99 310 00347

Version of the statement of applicability: version: 1.0 dt. 10th Jun 2025

Date of Initial certification: 2019-12-26 Issue Date: 2025-10-16 Rev. 00





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at the sites	scope
SoftwareOne AG Corporate Headquarters, Riedenmatt 4, Stans - 6370, Switzerland	The Management of Information Security applies to all Information assets pertaining to operations and delivery of SAP services, development and maintenance of Marketplace Platform, implementation and maintenance of Managed Cloud and back up, Cloud Support, Cloud Services, Integrated Support Services & Cloud Service Providers, Security Operations Centre (SOC), On-premise support, Help desk/onsite support services, unified communication services, ITPM Services, ITAM Services, Publisher Services, SAMSimple services, AWS Services, Azure Advanced Services, MDR for Sentinel Service, Managed 365 Security Service, SAP services, Application Services, Backup Services, Apps Development & Data Al Services and the related support functions
SoftwareOne Deutschland GmbH Blochstr. 1, Leipzig - 04329, Germany	The Management of Information Security applies to all Information assets pertaining to operations and delivery of SAP services, development and maintenance of Marketplace Platform, implementation and maintenance of Managed Cloud and back up, Cloud Support, Cloud Services, Integrated Support Services & Cloud Service Providers, Security Operations Centre (SOC), On-premise support, Help desk/onsite support services, unified communication services, ITPM Services, ITAM Services, Publisher Services, SAMSimple services, AWS Services, Azure Advanced Services, MDR for Sentinel Service, Managed 365 Security Service, SAP services, Application Services, Backup Services, Apps Development & Data Al Services and the related support functions



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ENCLOSURE OF CERTIFICATE Certificate Registration No.: 99 310 00347

at the sites	scope
SoftwareOne Netherlands B.V. Naritaweg 177, Amsterdam - 1043 BW, Netherlands	The Management of Information Security applies to all Information assets pertaining to operations and delivery of SAP services, development and maintenance of Marketplace Platform, implementation and maintenance of Managed Cloud and back up, Cloud Support, Cloud Services, Integrated Support Services & Cloud Service Providers, Security Operations Centre (SOC), On-premise support, Help desk/onsite support services, unified communication services, ITPM Services, ITAM Services, Publisher Services, SAMSimple services, AWS Services, Azure Advanced Services, MDR for Sentinel Service, Managed 365 Security Service, SAP services, Application Services, Backup Services, Apps Development & Data Al Services and the related support functions

SoftwareONE Licensing Experts S.R.L. Unirii View building 6-8 Corneliu Coposu Boulevard, 6th Floor, District 3, Bucharest – 030 606, Romania

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at the sites	scope
SoftwareOne India Private Limited Tower B, 3rd Floor, Global Technology Park, Bellandur, Marathahalli Outer Ring Road, Devarabeesanahalli Village, Varthur Hobli, Karnataka, Bangalore - 560 103, India	The Management of Information Security applies to all Information assets pertaining to operations and delivery of SAP services, development and maintenance of Marketplace Platform, implementation and maintenance of Managed Cloud and back up, Cloud Support, Cloud Services, Integrated Support Services & Cloud Service Providers, Security Operations Centre (SOC), On-premise support, Help desk/onsite support services, unified communication services, ITPM Services, ITAM Services, Publisher Services, SAMSimple services, AWS Services, Azure Advanced Services, MDR for Sentinel Service, Managed 365 Security Service, SAP services, Application Services, Backup Services, Apps Development & Data Al Services and the related support functions

SoftwareOne Brasil

Rua George Ohm, 230 - 16° andar, Torre B – Brooklin, São Paulo - 04576-020, Brazil

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at the sites	scope
SoftwareOne Czech Republic s.r.o. Vyskočilova 1410/1,, Praha 4 - 140 00, Czech Republic	The Management of Information Security applies to all Information assets pertaining to operations and delivery of SAP services, development and maintenance of Marketplace Platform, implementation and maintenance of Managed Cloud and back up, Cloud Support, Cloud Services, Integrated Support Services & Cloud Service Providers, Security Operations Centre (SOC), On-premise support, Help desk/onsite support services, unified communication services, ITPM Services, ITAM Services, Publisher Services, SAMSimple services, AWS Services, Azure Advanced Services, MDR for Sentinel Service, Managed 365 Security Service, SAP services, Application Services, Backup Services, Apps Development & Data AI Services and the related support functions

SoftwareOne Slovakia s.r.o. Dunajská 7114/15, Bratislava - 811 08,

Slovak Republic

The Management of Information Security applies to all Information assets pertaining to operations and delivery of SAP services, development and maintenance of Marketplace Platform, implementation and maintenance of Managed Cloud and back up, Cloud Support, Cloud Services, Integrated Support Services & Cloud Service Providers, Security Operations Centre (SOC), On-premise support, Help desk/onsite support services, unified communication services, ITPM Services, ITAM Services, Publisher Services, SAMSimple services, AWS Services, Azure Advanced Services, MDR for Sentinel Service, Managed 365 Security Service, SAP services, Application Services, Backup Services, Apps Development & Data Al Services and the related support



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at the sites	scope
SoftwareOne Mexico AV. Ejército Nacional No. 904 INT. 12A Polanco IV Seccion, Miguel Hidalgo Ciudad de México - 11550, Mexico	The Management of Information Security applies to all Information assets pertaining to operations and delivery of SAP services, development and maintenance of Marketplace Platform, implementation and maintenance of Managed Cloud and back up, Cloud Support, Cloud Services, Integrated Support Services & Cloud Service Providers, Security Operations Centre (SOC), On-premise support, Help desk/onsite support services, unified communication services, ITPM Services, ITAM Services, Publisher Services, SAMSimple services, AWS Services, Azure Advanced Services, MDR for Sentinel Service, Managed 365 Security Service, SAP services, Application Services, Backup Services, Apps Development & Data Al Services and the related support functions

SoftwareOne Philippines Corporation 10/F One Ayala South Tower, Ayala Ave. Corner Edsa, San Lorenzo, City of Makati - 1223, Republic of the Philippines

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at the sites	scope
SoftwareOne AB, Färögatan 33,, Kista, Stockholm - 164 51, Sweden	The Management of Information Security applies to all Information assets pertaining to operations and delivery of SAP services, development and maintenance of Marketplace Platform, implementation and maintenance of Managed Cloud and back up, Cloud Support, Cloud Services, Integrated Support Services & Cloud Service Providers, Security Operations Centre (SOC), On-premise support, Help desk/onsite support services, unified communication services, ITPM Services, ITAM Services, Publisher Services, SAMSimple services, AWS Services, Azure Advanced Services, MDR for Sentinel Service, Managed 365 Security Service, SAP services, Application Services, Backup Services, Apps Development & Data Al Services and the related support functions

SoftwareOne Colombia,

Carrera 48 # 18 a - 44 piso 7, edificio FIC 48, Medelin Urbano - 050011, Colombia

The Management of Information Security applies to all Information assets pertaining to operations and delivery of SAP services, development and maintenance of Marketplace Platform, implementation and maintenance of Managed Cloud and back up, Cloud Support, Cloud Services, Integrated Support Services & Cloud Service Providers, Security Operations Centre (SOC), On-premise support, Help desk/onsite support services, unified communication services, ITPM Services, ITAM Services, Publisher Services, SAMSimple services, AWS Services, Azure Advanced Services, MDR for Sentinel Service, Managed 365 Security Service, SAP services, Application Services, Backup Services, Apps Development & Data Al Services and the related support functions



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at the sites	scope
SoftwareOne Colombia Autopista norte # 108-27 Torre 3 piso 20 Paralelo, Bogotá (Main office) - 108, Colombia	The Management of Information Security applies to all Information assets pertaining to operations and delivery of SAP services, development and maintenance of Marketplace Platform, implementation and maintenance of Managed Cloud and back up, Cloud Support, Cloud Services, Integrated Support Services & Cloud Service Providers, Security Operations Centre (SOC), On-premise support, Help desk/onsite support services, unified communication services, ITPM Services, ITAM Services, Publisher Services, SAMSimple services, AWS Services, Azure Advanced Services, MDR for Sentinel Service, Managed 365 Security Service, SAP services, Application Services, Backup Services, Apps Development & Data Al Services and the related support functions

SoftwareOne Experts Sdn Bhd,

Unit A-13-17, Level 13, Menara UOA Bangsar, No.5, Jalan Bangsar Utama 1, Kuala Lumpur - 59000, Malaysia

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at the sites	scope
SoftwareONE Poland Sp. z o.o, ul Siedmiogrodzka 9, Warszawa - 01-204, Poland	The Management of Information Security applies to all Information assets pertaining to operations and delivery of SAP services, development and maintenance of Marketplace Platform, implementation and maintenance of Managed Cloud and back up, Cloud Support, Cloud Services, Integrated Support Services & Cloud Service Providers, Security Operations Centre (SOC), On-premise support, Help desk/onsite support services, unified communication services, ITPM Services, ITAM Services, Publisher Services, SAMSimple services, AWS Services, Azure Advanced Services, MDR for Sentinel Service, Managed 365 Security Service, SAP services, Application Services, Backup Services, Apps Development & Data Al Services and the related support functions

SoftwareOne India Private Limited 4th Floor, SM Towers, OMR Seevaram, Perungudi,, Chennai – 600 096, India

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at the sites	scope
SoftwareOne India Private Limited 7th Floor, International Tech Park, Phase-I/Block-I, Village Behrampur Road, Near Sector-59, Gurugram 122 101, Haryana, India	The Management of Information Security applies to all Information assets pertaining to operations and delivery of SAP services, development and maintenance of Marketplace Platform, implementation and maintenance of Managed Cloud and back up, Cloud Support, Cloud Services, Integrated Support Services & Cloud Service Providers, Security Operations Centre (SOC), On-premise support, Help desk/onsite support services, unified communication services, ITPM Services, ITAM Services, Publisher Services, SAMSimple services, AWS Services, Azure Advanced Services, MDR for Sentinel Service, Managed 365 Security Service, SAP services, Application Services, Backup Services, Apps Development & Data AI Services and the related support functions

SoftwareONE Bulgaria EOOD

141, Tsarigradsko Shose Blvd / VIP Security Building, Floor 2, Sofia - 1784, Bulgaria

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at the sites	scope
SoftwareONE Spain EDIFICIO CRISTALIA PLAY - Parque Empresarial Cristalia - C/ Via de los Poblados 3, Edif. 4b, 1° plant, Madrid - 28033, Spain	The Management of Information Security applies to all Information assets pertaining to operations and delivery of SAP services, development and maintenance of Marketplace Platform, implementation and maintenance of Managed Cloud and back up, Cloud Support, Cloud Services, Integrated Support Services & Cloud Service Providers, Security Operations Centre (SOC), On-premise support, Help desk/onsite support services, unified communication services, ITPM Services, ITAM Services, Publisher Services, SAMSimple services, AWS Services, Azure Advanced Services, MDR for Sentinel Service, Managed 365 Security Service, SAP services, Application Services, Backup Services, Apps Development & Data Al Services and the related support functions

SoftwareOne UK Ltd

41-47 Hartfield Road, Wimbledon - SW19 3RQ, United Kingdom

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at the sites	scope
SoftwareOne, d.o.o. Letališka cesta 1, Ljubljana - 1000, Republic of Slovenia	The Management of Information Security applies to all Information assets pertaining to operations and delivery of SAP services, development and maintenance of Marketplace Platform, implementation and maintenance of Managed Cloud and back up, Cloud Support, Cloud Services, Integrated Support Services & Cloud Service Providers, Security Operations Centre (SOC), On-premise support, Help desk/onsite support services, unified communication services, ITPM Services, ITAM Services, Publisher Services, SAMSimple services, AWS Services, Azure Advanced Services, MDR for Sentinel Service, Managed 365 Security Service, SAP services, Application Services, Backup Services, Apps Development & Data AI Services and the related support functions

SoftwareOne Vietnam Co. Limited 5th Floor, TTC Building, No. 253 Hoang Van, Thu Street, Ward 2, Tan Binh District, Ho Chi Minh City, - 736090, Vietnam

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at the sites	scope
SoftwareOne India Pvt. Ltd. Office No. 309, World Trade Center, Tower 1, Opp. EON IT-Park, Kharadi, Pune 411 014, Maharashtra, India	The Management of Information Security applies to all Information assets pertaining to operations and delivery of SAP services, development and maintenance of Marketplace Platform, implementation and maintenance of Managed Cloud and back up, Cloud Support, Cloud Services, Integrated Support Services & Cloud Service Providers, Security Operations Centre (SOC), On-premise support, Help desk/onsite support services, unified communication services, ITPM Services, ITAM Services, Publisher Services, SAMSimple services, AWS Services, Azure Advanced Services, MDR for Sentinel Service, Managed 365 Security Service, SAP services, Application Services, Backup Services, Apps Development & Data AI Services and the related support functions

SoftwareOne Spain

Parque Tecnológico de León - Edificio Usos Comunes 101-102, León - 24009, Spain

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at the sites	scope
SoftwareOne Brasil Av. Getúlio Vargas, 671 - 15° andar - Funcionários CEP: 30., Belo Horizonte / MG - 30112-020, Brazil	The Management of Information Security applies to all Information assets pertaining to operations and delivery of SAP services, development and maintenance of Marketplace Platform, implementation and maintenance of Managed Cloud and back up, Cloud Support, Cloud Services, Integrated Support Services & Cloud Service Providers, Security Operations Centre (SOC), On-premise support, Help desk/onsite support services, unified communication services, ITPM Services, ITAM Services, Publisher Services, SAMSimple services, AWS Services, Azure Advanced Services, MDR for Sentinel Service, Managed 365 Security Service, SAP services, Application Services, Backup Services, Apps Development & Data AI Services and the related support functions

SoftwareOne Mexico

Torre Celtis Paseo Real de Acueducto No. 240, Piso 14 Col, Puerta de Hierro, Guadalajara, Jal - 45116, Mexico

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at the sites	scope
SoftwareOne Costa Rica Edificio Atrium 2 piso, C. La Ceiba San Rafael de Escazú, San José - 10203, Costa Rica	The Management of Information Security applies to all Information assets pertaining to operations and delivery of SAP services, development and maintenance of Marketplace Platform, implementation and maintenance of Managed Cloud and back up, Cloud Support, Cloud Services, Integrated Support Services & Cloud Service Providers, Security Operations Centre (SOC), On-premise support, Help desk/onsite support services, unified communication services, ITPM Services, ITAM Services, Publisher Services, SAMSimple services, AWS Services, Azure Advanced Services, MDR for Sentinel Service, Managed 365 Security Service, SAP services, Application Services, Backup Services, Apps Development & Data Al Services and the related support functions

SoftwareOne Pte Ltd

150 Beach Road #31-00, Gateway West - 189720, Republic of Singapore

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at the sites	scope
SoftwareOne Australia Pty Ltd Tenancy 5, Level 34, 360 Elizabeth Street, Melbourne - 3000, Australia	The Management of Information Security applies to all Information assets pertaining to operations and delivery of SAP services, development and maintenance of Marketplace Platform, implementation and maintenance of Managed Cloud and back up, Cloud Support, Cloud Services, Integrated Support Services & Cloud Service Providers, Security Operations Centre (SOC), Onpremise support, Help desk/onsite support services, unified communication services, ITAM Services, Publisher Services, SAMSimple services, AWS Services, Azure Advanced Services, MDR for Sentinel Service, Maanged 365 Security Service, SAP services, Backup Services, Apps Development & Data AI Services and the related support functions

SoftwareOne Australia Pty Ltd 220 St Georges Terrace WA, Perth - 6000, Australia

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at the sites	scope
SoftwareOne Australia Pty Ltd Level 11, 80 Clarence Street NSW, Sydney - 2000, Australia	The Management of Information Security applies to all Information assets pertaining to operations and delivery of SAP services, development and maintenance of Marketplace Platform, implementation and maintenance of Managed Cloud and back up, Cloud Support, Cloud Services, Integrated Support Services & Cloud Service Providers, Security Operations Centre (SOC), On-premise support, Help desk/onsite support services, unified communication services, ITPM Services, ITAM Services, Publisher Services, SAMSimple services, AWS Services, Azure Advanced Services, MDR for Sentinel Service, Managed 365 Security Service, SAP services, Application Services, Backup Services, Apps Development & Data Al Services and the related support functions

SoftwareOne Canada INC

Bloor Street West, Suite 700 Toronto, ON, Calgary - M4W 3E2, Canada

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